Acknowledgement of Country

We acknowledge the Wadjuk people of the Noongar Nation as the original custodians of this land from which this session is being facilitated.

We also acknowledge the Traditional Owners of Country throughout Western Australia, and particularly those traditional owners from the lands on which you join us today.

We recognise their continuing connection to land, waters and contributions to community.

Together, we pay our respects their cultures, and to Elders both past and present.

Agenda

Purpose: To inform staff in Project Partner Organisations about the WA Digital Inclusion Project

Agenda:

1. Introduction to the WA Digital Inclusion Project

2. Digital Inclusion Website overview

3. eSafety and resources

4. Participant surveys, and tracking training

Lotterywest is the major supporter of the WA Digital Inclusion Project. WACOSS is leading the initiative and is responsible for project governance.

Learning Outcomes

By the end of this session you should be able to

1. facilitate a discussion or training session with colleagues and clients about the resources on the WA Digital Inclusion Project website and some eSafety principles

2. Participate in and share the relevant surveys for project monitoring and evaluation.

Project Overview

WA Digital Inclusion Project

WA Digital Inclusion Project: Initiatives

Strategy focus area	Supporting initiatives
Ability	1. Train ~1,500 front-line community service workers on the use of digital inclusion resources. 2. Uplift the digital skills of at least 45,000 people in the community. 3. Provide 100 scholarships to support people to obtain digital skills credentials.
Access	4. Establish a new digital inclusion website to support up to 50,000 WA community members to access digital inclusion resources and facilities. 5. Provide 500 internet plan subsidies in a pilot with social housing residents.
Affordability	6. Provide 500 affordable devices in a pilot with social housing residents. 7. Train 150 financial counsellors to support at least 1,000 people in selecting the best-fit affordable digital access option for them.

Partners and collaborators

Major Supporter

Digital Partners

Project Partners

More information about our project partners is available on our website

https://digitalinclusionwa.org.au/about-the-project/our-partners/

Lotterywest is the major supporter of the WA Digital Inclusion Project. WACOSS is leading the initiative and is responsible for project governance.

Project Monitoring and Evaluation

Monitoring and Evaluation Partner: UWA Centre for Social Impact

Initiative 1: 1,500 Front-line workers in Community Service Organisations – via train-the-trainer

Initiative 2: 45,000 Community members via Community Service Org's

WA Digital Inclusion Project | Train the Trainer Presentation | Snackable Session | Ashburton Aboriginal Corporation.

8
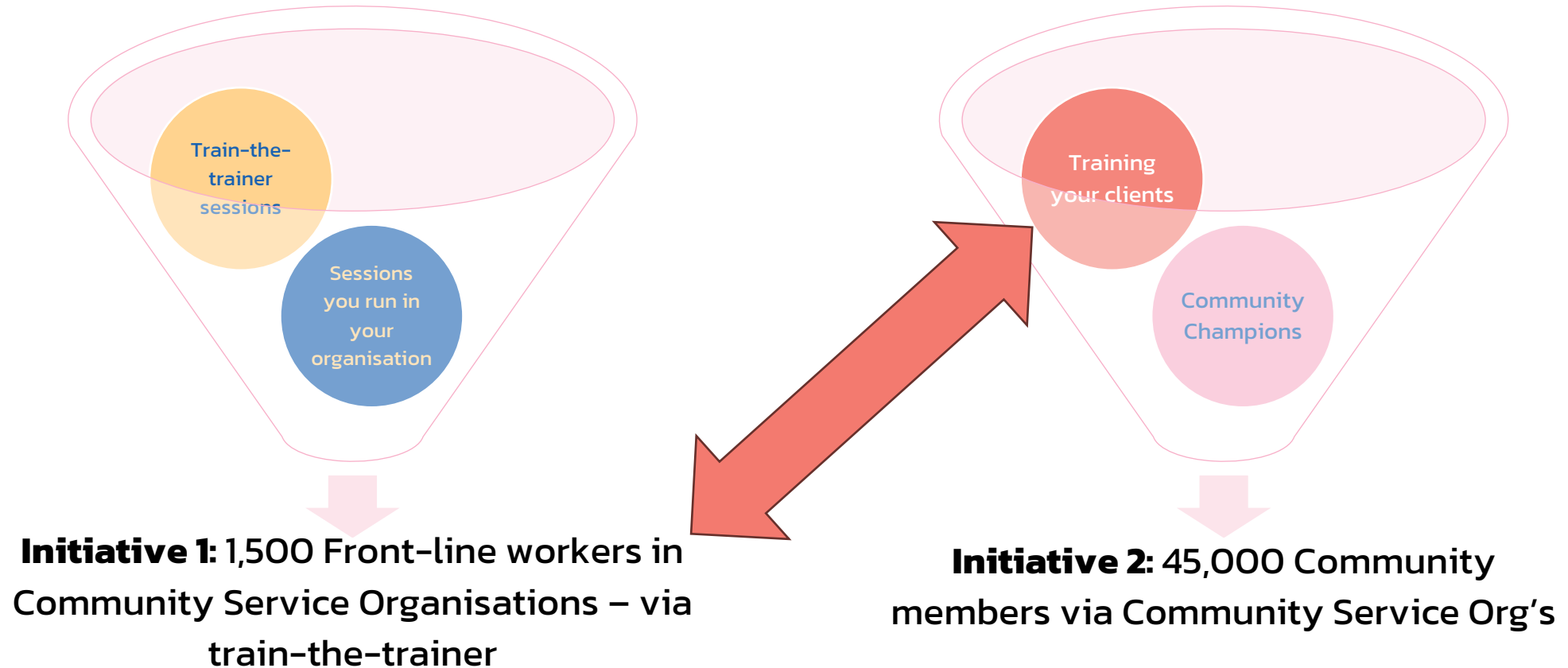
What is Digital Inclusion?

The Digital Inclusion Project is focused on supporting community members to

- get *affordable* access to digital technology
- develop skills to use digital technology

for work, learning and life.

Overview of the Digital Inclusion Project Website

digitalinclusionwa.org.au

Lotterywest is the major supporter of the WA Digital Inclusion Project. WACOSS is leading the initiative and is responsible for project governance.

Website content sources

eSafety – Introduction
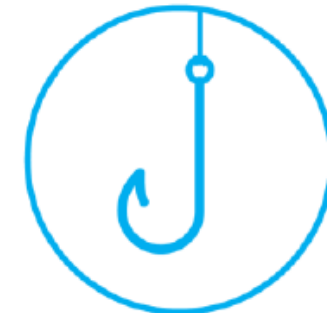
WA Digital Inclusion Project

Types of Scams

Investment scams

Remote access scams

Phishing scams

Online shopping scams

Hacking and malware scams

Romance scams

From the NBN Scam Awareness Week resources

Tips to stay safe online

- If someone is calling you and asking for personal information or access to your computer, take down their details, find their company's number and **call them back – or simply hang up**!

- If a text or email from a friend or family member seems strange or is asking for money, call them on the number you have for them and ask them to **verify the information**

- Make **passwords long and hard to guess**

- **Be mindful of what you share on social media**.

- **Trust your gut** – don't be fooled by people who are trying to scare you, charm you, or make you rush!
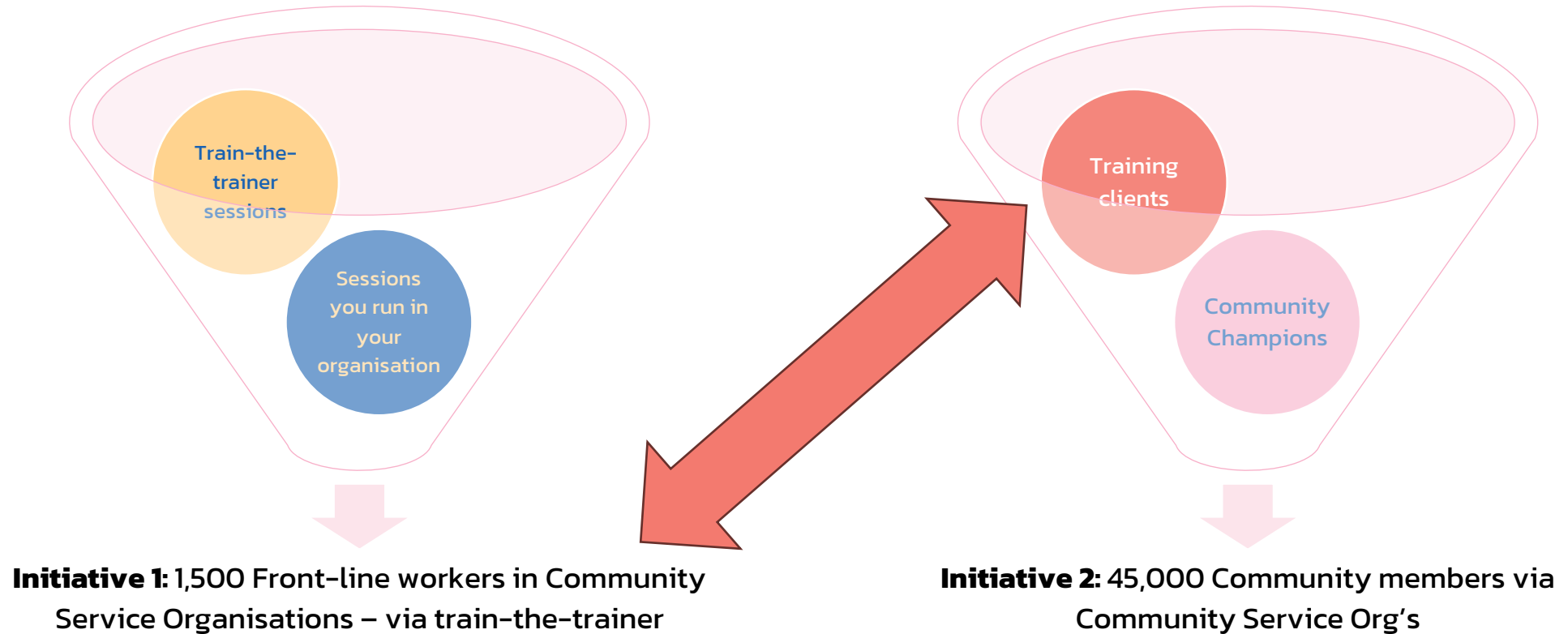
Scam Fitness

How to hang up on a scammer:

"I didn't ask you to call me, so I am going to hang up the phone now"
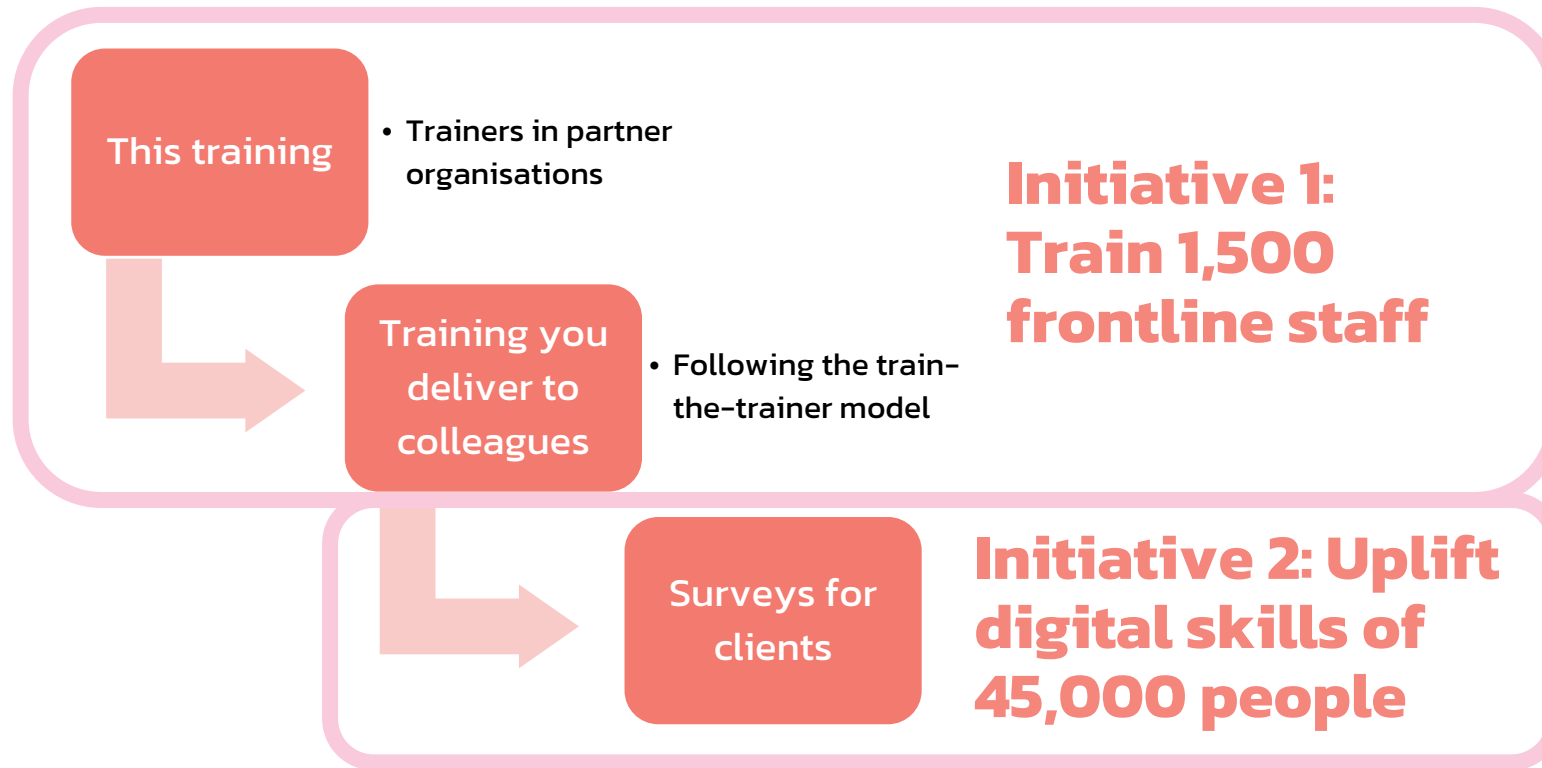
Monitoring and Evaluation

WA Digital Inclusion Project

Project Monitoring and Evaluation

Train-the-trainer sessions

Sessions you run in your organisation

Training clients

Community Champions

Initiative 1: 1,500 Front-line workers in Community Service Organisations – via train-the-trainer

Initiative 2: 45,000 Community members via Community Service Org's

Three layers of survey for 2 Initiatives

This training
- Trainers in partner organisations

Training you deliver to colleagues
- Following the train-the-trainer model

Surveys for clients

Initiative 1: Train 1,500 frontline staff

Initiative 2: Uplift digital skills of 45,000 people

Lotterywest is the major supporter of the WA Digital Inclusion Project. WACOSS is leading the initiative and is responsible for project governance.
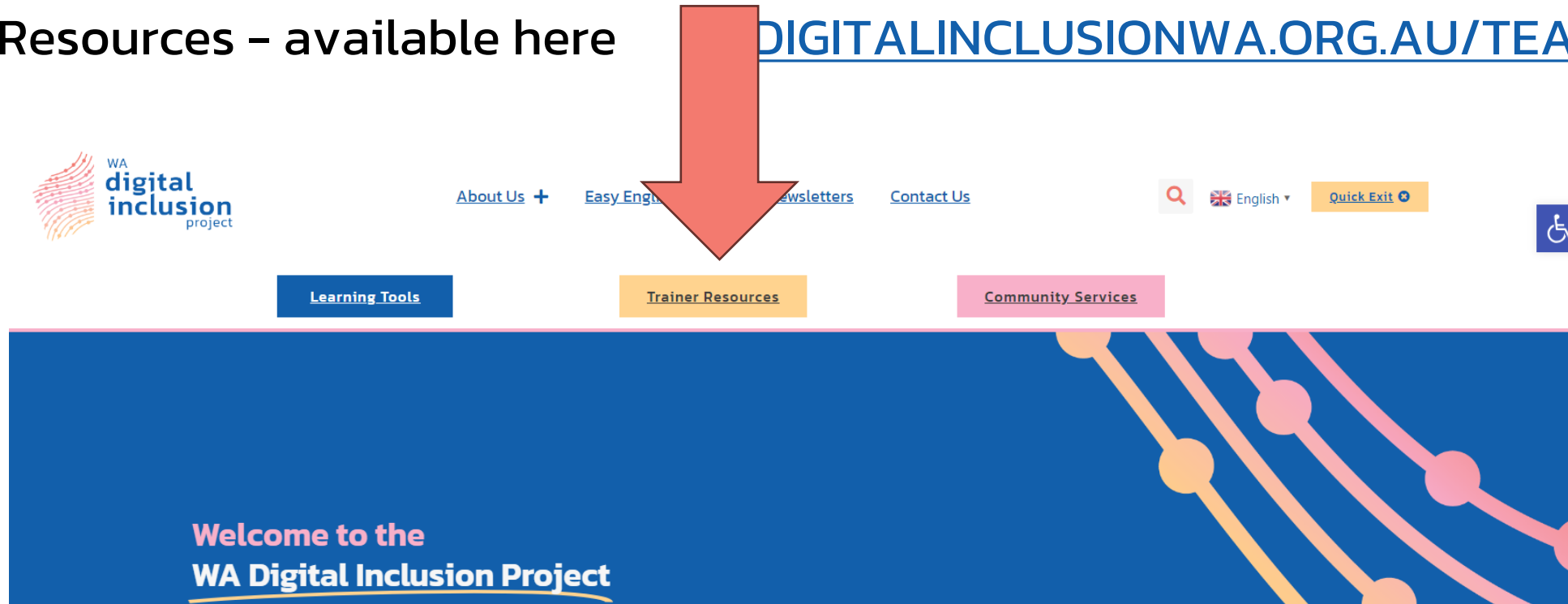
Delivering training to your colleagues and clients

Resources – available here DIGITALINCLUSIONWA.ORG.AU/TEACH

Tracking participation is crucial to support the goals of the project

Social Media

If you post on social media, please tag
@WACOSS and @Lotterywest,
and mention the WA Digital Inclusion Project in any posts.

Also – feel free to spread the word
about the project website.
Here's the link:
www.digitalinclusionwa.org.au

Contact Details

Project team: digitalinclusion@wacoss.org.au

Facilitator today: Elliot@wacoss.org.au

digitalinclusionwa.org.au

Telephone WACOSS: 08 6381 5300

Major Supporter

Digital Partners

Survey for completing this training

https://uwa.qualtrics.com/jfe/form/SV_6m85CaJl6rDj9lA?Q_CHL=qr

Survey for when you deliver training to colleagues

https://uwa.qualtrics.com/jfe/form/SV_1UgaYamlw8MkO2O?Q_CHL=qr

Survey for your clients

There is also a PDF version of this survey if you wanted to print and give a copy to people in your organisation. This will be available at digitalinclusionwa.org.au/teach

https://uwa.qualtrics.com/jfe/form/SV_2gzi9qHPtqv67Fc?Q_CHL=qr