



Initiatives 5 & 6

Access and Affordability Pilot

Background:

Many social housing residents do not have access to devices and home internet plans, which prevents them from using the internet safely and affordably. The pilot aims to provide affordable devices, subsidised internet plans, digital skills training, and support to 500 social housing residents for a year. This program will provide valuable information on supporting housing residents with devices and internet access.

Access:

Up to 500 social housing residents will have better access to online services with an affordable device, a subsidised internet plan, and training and support from digital partners and the project website.

Affordability:

Up to 500 social housing residents will be given a device and a subsidised internet plan.

How we will achieve this:

- Co-design a plan to provide subsidised internet to 500 social housing residents.
- Choose a provider to deliver devices and internet access.
- Work with social housing providers to identify pilot participants.
- Provide residents with digital skills training and support throughout the pilot.
- Work with the Financial Counsellors' Association of WA to develop a program supporting residents to budget for home internet access.
- Work with a monitoring and evaluation provider to measure the impact of our work.

Outcomes:

- Provide affordable devices and internet subsidies to 500 social housing residents to access digital services and the internet.
- Support residents to budget for cost-effective internet access after the pilot ends.
- Show stakeholders the importance of supporting connectivity in social housing.

The Access & Affordability Pilot is a WA Digital inclusion Project initiative in partnership with:



Lotterywest is the major supporter of the WA Digital Inclusion Project.
WACOSS leads the initiative and manages the project.
NBN Co and WorkVentures are digital partners.