

Initiative 4:

Create a digital inclusion website for 50,000 community members in WA to access resources and facilities.



Background:

This initiative offers an information hub to help people find support for digital services and learn how to use them safely.

How we will achieve this:

- Identify existing websites and community resources.
- Create a website to connect community service workers and community members with existing and new content.
- Offer modules for community service workers to support clients with using digital services.
- Offer modules to people who are digitally excluded.
- Engage with stakeholders and support their work.
- Align with NBN Co's Community Ambassador program.
- Inform community resource centres and other service providers about our website.
- Work with a monitoring and evaluation provider to measure the impact of our work.



Access:

Access means being able to connect online, at home and in the community. Our website is a one-stop shop for community members to find online resources, digital hubs, libraries, and other resources.

Outcomes:

Provide a safe, friendly platform where people can learn digital skills and become more confident.

In this initiative, we will work with our community service partners, digital partners and the Western Australian government.

Lotterywest is the major supporter of the WA Digital Inclusion Project.
WACOSS leads the initiative and manages the project.