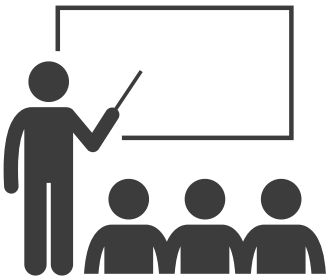
Initiative 1:

Train 1,500 community workers on the use of digital inclusion resources

WA digital inclusion project

Background:

We want everyone to access the benefits of technology, whether it's for learning, career, finances, or skill-building.In this initiative, we will work with our partners to train front-line community workers. In turn, they will help their clients to use digital services effectively.



Ability:

Ability is a key barrier to digital inclusion. Training front-line community workers in digital skills can help remove this barrier.

Outcomes:

Front-line community workers will have the digital skills and knowledge to help their clients become more digitally included.

How we will achieve this:

- Work with partner organisations to identify training for community workers.
- Find the training materials needed for community worker training.
- Find creative training solutions when no material is available.
- Test the training program, improve it, and then offer the training to our wider partner network.
- Train our partner network through a 'train the trainer' model, where a training specialist will work with partner trainers.
- Offer ongoing training and support to our current partners and to new ones.
- Work with a monitoring and evaluation partner to measure the impact of our work and provide a final report.

This initiative will be achieved by working with our partner organisations who provide front-line services to the community.

Lotterywest is the major supporter of the WA Digital Inclusion Project.
WACOSS leads the initiative and manages the project.